

EuroCenter Privacy Policy

Effective: 1st May 2023



EUC UAC
OPERATIONS DEPARTMENT

Privacy Policy

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Privacy Policy

EUROCENTER vACC built the euc-vacc.net website and related services as a free resource for members to use. This SERVICE is provided by EUROCENTER at no cost and is intended for use as is. This page is used to inform visitors regarding our policies regarding the collection, use, and disclosure of Personal Information if you decided to use our Service. If you choose to use our Service, you agree to collect and use information about this policy. The Personal Information we collect is used to provide and improve the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

Information Collection and Use

For a better experience, while using our Service, we may require you to provide us with certain personally identifiable information, including but not limited to:

- VATSIM CID;
- VATSIM CERT full name;
- VATSIM CERT email address;
- VATSIM CERT subdivision, division and region;
- VATSIM CERT controller rating;
- Discord user ID and avatar.

The information that we request will be retained by us and used as described in this privacy policy. We obtain this information either directly from you or through our partner VATSIM. Please refer to the VATSIM privacy policy for further detail on what data VATSIM collects about you: [VATSIM Privacy Policy](#). We collect personal data solely based on consent from you, as well as our legitimate interest.

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Cookies

Cookies are small data files that are commonly used as anonymous unique identifiers. When you visit a website, these cookies are sent to your browser and stored on your device's internal memory. By agreeing to the privacy policy of this service, you are also agreeing to the use of cookies.

Email Communication

To receive our marketing emails, you must opt-in through our opt-in process. We utilize marketing emails to publicize events, distribute non-critical news, and for other related purposes. If you wish to modify your marketing email preferences, you can visit the "myEuroCenter" page. However, it is important to note that critical news events, roster checks, and other important communications cannot be opted out of.

Security

We value your trust in providing us with your Personal Information, thus we are striving to use commercially acceptable means of protecting it.

Privacy Rights

You have the right to request that we remove all or certain bits of data from our service. To request this, please email the web director. Under GDPR, we have up to 30 days to comply. We will email you with a confirmation when this is completed. Removal of your data does not prevent you from providing us permission to use your data again in the future.

You have the right to request an export of all data from our Service. To request this please visit "myEuroCenter" page. Under GDPR, we have up to 30 days to comply. We will email you with your data export request.

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Children's Privacy

These Services do not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13. In the case we discover that a child under 13 has provided us with personal information, we immediately delete their data from our servers and report to VATSIM Membership Dept. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to apply the necessary actions.

Changes to This Privacy Policy

Our Privacy Policy may be updated periodically. Therefore, we recommend that you review our policies page regularly to ensure that you are aware of any changes to our policies.

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us via emails in the staff section of our website.